## **EMERGENCY HELP**

Please keep and use this list of important phone numbers.

## ATTACH IT TO THE WALL CLOSE TO YOUR TELEPHONE.

The lines listed here are available **24 hours a day** to ALL callers:

- Life Threatening Emergency:
   911
- 2. Poison Control : **1-937-222-2227**
- 3. Suicide Prevention: **1-937-297-4777**
- 4. Abuse / Crisis Hotline: **1-937-222-6333**
- 5. AIDS:

1-800-590-2437

6. Alcoholics Anonymous, Al Anon, Alateen:

1-800-234-0420

# Important VA Numbers

### Clinic Hours/ Days:

1-937-268-6511

### **Primary Care Teams:**

Blue1-937-267-5369Red1-937-267-5371Green1-937-267-5324Orange1-937-267-5323

### Prescription refills number

(Please call at least a week before your medication runs out):

1-800-368-8262

1-937-267-5325

#### Scheduling:

1-800-368-8262 1-937-268-6511 (choice # 9 on menu)



# **VA TELE-NURSE**

Telephone Referral
Service

CALL TOLL FREE

1-(888)-VET-OHIO 1-(888)-838-6446

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267-5348

VETERANS AFFAIRS MEDICAL CENTER

DAYTON, OHIO

### What Is VA TELE-NURSE?



The VA now offers telephone advice services to Veterans 24 hours a day, 365 days a year. Call the VA TELE-NURSE if you have Symptoms, Questions, or need Advice about any Health problem. If your symptoms are not serious, you may not need an appointment. The VA TELE-NURSE will tell you how to treat the problem at home.

The VA TELE-NURSE can also give you advice, information, counseling and referrals to the nearest VA Hospital or Clinic.

Call the VA TELE-NURSE at the first signs of a problem. Early treatment is a key factor in dealing with many health care problems.

### How To Help The VA TELE-NURSE Help You

Please be prepared to answer with the following important information for the Nurse:

#### 1. Full Name

- Your full Social SecurityNumber
- 3. Please tell the nurse your current address
- 4. **Phone number** and **area code** where you can be reached
- 5. What VA hospital or clinic do you go to for your treatment?
- 6. Who is your **primary care**physician (or who do you see
  most often)



- 7. What **Medicines** are you currently taking? (You may want to get your medications so you can provide this information off of the container)
- 8. Any Medical or Physical Problems you think the Nurse should know about. (Your reason for calling)

Thank You for taking the time to read this brochure.

Please tell others about this service.